

The Perfect Wave Maldives - Terms and Conditions

Prices - All prices are subject to availability and can be withdrawn or varied without notice before a deposit has been paid. Prices are quoted in USD and are subject to exchange rate fluctuations until paid in full. All Maldivian government taxes are also subject to change until your package has been paid in full.

Deposits & Balance payments - All deposits are required to be paid before bookings will be processed and bookings are not confirmed until deposit has been received.

- Deposit amounts due for Duplex Surf Charter, Carpe Diem, Carpe Novo and Carpe Vita are \$1000 per person or \$12,000 for the entire boat.
- Deposits required for Naera, Surf Sojourn, Cobia, Haira, Maavahi & Hamathi are \$750 per person or \$7,500 the entire boat.
- Full payment required minimum 120 days before departure for all The Perfect Wave Maldives surf charters.
- Full payment is required immediately for any bookings made inside of 120 days before departure.

Cancellations - All deposits are non refundable, however deposits can be transferrable to another passenger. Cancellations within 120 days, full payment is non refundable, however can be transferrable to another passenger. Please ensure you have the relevant travel insurance that may cover you in the case of unforeseen circumstances such as illness or accidents. Some cancellations may be partly refundable at the discretion of The Perfect Wave management, but cancellation charges will apply. In the case of airline refunds, it may take up to twelve weeks for the refund to be processed by the airline. Some airline tickets may also be non refundable. Fees will also apply where a booking is changed or tickets/documents are reissued.

Charter check in and checkout times (*times are estimates only and can vary for many reasons*)

On arrival at the airport you will be met by our local representatives who will direct you to your transfer Dhoni (boat). This vessel will take you to your waiting charter boat which is anchored in a nearby harbour.

- **Carpe Diem** – Check in 12:30pm / Check out 8am
- **Carpe Vita**– Check in 2:30pm / Check out 9am
- **Carpe Novo** – Check in 14:30 / Check out 08:30
- **Hamathi / Cobia (Outer Atolls)** – Check in 11:30pm / Check out 4pm
- *Note – Outer Atolls trips that require domestic flights, will require all guests arrive from Male on the same domestic flight. This is to ensure that guests are not waiting for other guests to arrive, so all guests need to stay in Male until the domestic flight departure. If there are already clients booked on charter, these clients arrival times are the times all other passengers booked on need to travel as well. In the case of flights being booked out, passengers must book onto an earlier internal flight to arrive BEFORE the other guests.*
- **Naera / Surf Sojourn / Hamathi / Cobia / Duplex (Male Atolls)** – Check in 10:30pm / Check out 4pm
- *Note – Airport transfers and meet and greet are included in the charter package as a whole group. Individual transfers due to different flight details to the rest of the group; or unexpected delays in flight arrivals will be at extra cost.-*

Import Restrictions to the Maldives - No alcohol, pornography (which may cover a wide range of publications), pork, drugs, dogs, firearms, spear guns or "idols of worship" may be brought into the country. All baggage is X-rayed. The Maldives is a strict Muslim country and drinking is only allowed in resorts or on boats and that is the only place you can buy alcohol.

Your surf charter will have a variety of alcoholic beverages for you to purchase on board. Prices do vary from boat to boat as the boat owners run the bar so please ensure you have ample USD cash for your bar bill. The Carpe Vita and Carpe Diem both have credit card facilities on board as well.

Money - The currency of the Maldives is the Rufiyaa however as a visitor, USD is the currency of choice. Local ATMs only provide local currency, so are not useful – you should arrange your USD cash before you depart your local country. Everywhere in the Maldives you can pay with USD.

Tiping - It is customary to tip in the Maldives as the set wages are not high and it is not our place to create jobs at a much higher rate than what is normal. The Perfect Wave recommends that if you are happy with the service you received and had a great experience, you should leave a small tip. For charters \$60 - \$80 per passenger for a 7 day trip given to the captain to distribute is a good amount.

Travel Insurance - Travel Insurance with full Medivac inclusion is compulsory for all Perfect Wave surf charters and proof of your policy must be given before your charter departure. Please ask your consultant for a quote on our fully comprehensive Sure Save Insurance as it covers your surfboards while you surf them as well as medical and cancellations.

Passports & Visas - It is your responsibility to ensure that you have valid passports, visas and re-entry permits which meet the requirements of immigration and other government authorities. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility. All travelers must have a valid passport for international travel and the Maldives requires **at least 6 months validity** from the date of entry. If you need information regarding visa and other travel document requirements for your trip please let us know. We can obtain such information from an external visa advisory service provider on your behalf. We do not warrant the accuracy of such information and accept no liability for any loss or damage which you may suffer in reliance on it. We can obtain visas for you if you wish; fees will apply for this service. Australian, NZ, USA, European and UK residents will receive a 30 day tourist visa on arrival at no cost or charge.

Changes to Travel Documents - Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm an arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. All travel documents are non-transferable. All airline tickets must be issued in the name of the passport/photo identity holder (exact spelling as per passport), some carriers will deny carriage if the name varies and the booking may be cancelled. **It is your responsibility to collect, or ensure you have received all travel documents from us**

prior to travel – and ensure everything is correct. Please contact your consultant minimum 2 weeks prior to departure if you have not received your documents.

By paying The Perfect Wave Maldives a deposit for my surf charter, I agree to these terms and conditions.

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